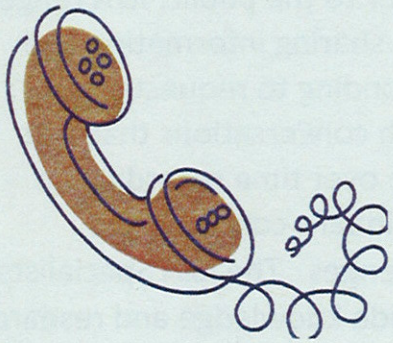
Information & Assistance

Helping adults who are elderly, developmentally, and physically disabled face life's challenges

Our Mission:
The Aging and Disability Resource Center of Southwest Wisconsin is dedicated to working with adults and families who are affected by aging, disability, mental health or substance abuse issues, by providing information and access to services to enhance their quality of life. ***Call us so we can discuss your concerns.***

Information & Assistance



Only a call away!

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What is Information and Assistance?

Information and Assistance (I&A) is a professional service provided by the Aging and Disability Resource Center to the public. I&A ranges from sharing information and responding to requests, to in-depth conversations that take place over time regarding an individual's concerns and challenges. The I&A Specialists provide knowledge and research into all available options, and decision support when the individual chooses his or her next steps.

What can Information & Assistance program provide?

- Individual attention
- Information on services
- Referral services
- Follow- up and assistance
- Advocacy and intervention

In what areas can I&A Specialists provide information?

- **Housing Options**
- **Transportation**
- **In Home Assistance**
- **Personal Care**
- **Respite Care**
- **Advocacy**
- **Public Programs**
- **Guardianship and Protective Placements**
- **Anything and Everything!**

Who can call the Information & Assistance Specialists?

The Aging and Disability Resource Center is the place to go to get information and help with a variety of questions and concerns of importance to adults with disabilities, elders and their families. Health care and social service providers can contact I&A to find help for their clients. Even information and referral providers- such as 211 and crisis lines- will want to refer people to the Aging and Disability Resource Center.

How can the I&A Specialists help me?

The I&A Specialists provide individuals with current information about services, resources, and programs that will assist individuals experience life's challenges with dignity and respect.