

Will I Get a Bill from My Doctor?

You should not receive bills for services covered by WWWP.

- Your WWWP provider has agreed to be paid a certain amount for each service covered by WWWP. Your provider cannot bill you an additional amount for a service covered by WWWP.
- If you have insurance, your health care provider will first file insurance claims for the visit. Your insurance may cover all, part, or none of the bill. The WWWP may pay for the balance of the WWWP covered service that your insurance does not pay, up to the program's allowed maximum rate for that service.
- If you receive a bill for services, contact your local WWWP coordinator. The coordinator can go over the bill with you and tell you which services are covered by the WWWP and which are not covered. The coordinator will work with you and your health care provider to resolve any billing issues.

You are responsible for paying for any service not covered by the WWWP. Always ask your health care provider or WWWP coordinator whether the WWWP will pay for the tests and exams that are provided or recommended.

Questions or Problems?

Contact your WWWP coordinator if you have questions about the program. Your coordinator can:

- Explain which services the program covers.
- Help you find a participating WWWP provider in your area. (continued next page)

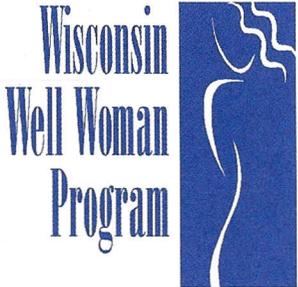
- Help with obtaining services or following up on your health care provider recommendations.
- Refer you to other services in your community.
- Help you resolve billing problems and find ways to pay medical bills not covered by the program.

Confidentiality

When you signed the form to enroll in the Wisconsin Well Woman Program, you gave permission to have your personally identifiable information released **only** to the local WWWP coordinating agency, our health care providers and the State of Wisconsin. This is to make sure that you receive proper medical follow-up and to keep track of your enrollment status. Your personally identifiable information cannot be made public or released to anyone except these agencies.

Continuing Eligibility

You are enrolled in the WWWP for one year. This timeframe starts the date you sign the enrollment form. You will be eligible to re-enroll annually if your age, income and insurance are still within the WWWP limits. Your local WWWP coordinator will contact you when it is time to reenroll. **Please note: You must meet all eligibility requirements and complete a re-enrollment form to continue to receive WWWP services. You will not be automatically re-enrolled.** Contact your WWWP coordinator if you have questions about your continuing eligibility.



My Wisconsin Well Woman Program (WWWP) Coordinator:

Name: _____

Phone: _____

My WWWP Clinic/Health Care Provider:

Name: _____

Phone: _____

Visit the Wisconsin Well Woman Program:
<http://dhs.wisconsin.gov/womenshealth/wwwp>
1-608-266-8311

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Wisconsin Department of Health Services, Division of Public Health PPH 43067 (10/08)

Welcome to the Wisconsin Well Woman Program

Wisconsin Department of Health Services
Division of Public Health

You have taken a very important step for your health by enrolling in the Wisconsin Well Woman Program (WWWP). This brochure provides information about WWWP services. Your local WWWP coordinator can also answer your questions about the program. (See the back of this brochure for local WWWP contact information).

How Do I Set Up an Appointment for WWWP Services?

- Your local WWWP coordinator may make an appointment for you, or may ask you to schedule your own. To make an appointment, call the WWWP provider you have selected.
- Tell the provider's office or clinic that you are a WWWP client.
- **Take any papers you were given at enrollment with you to your appointment.**
- If you cannot keep your appointment, call your doctor or clinic as soon as you can to cancel and reschedule.

What Does the WWWP Pay For?

WWWP pays for specific breast and cervical cancer screening and diagnostic services. **It is not a health insurance program and cannot pay for all of your health care needs.**

- Your WWWP coordinator will talk with you about the services that the program covers.
- The coordinator can also tell you which WWWP services are offered by each of the participating health care providers in your area. (Not every provider offers all services that are covered by the WWWP.)
- Some age restrictions may apply. Always check with the WWWP Coordinator to clarify services covered for you.
- The WWWP also occasionally adds new services as advances in technology occur.

Your health care provider can tell you about the WWWP covered services that are right for you. He or she will consider your age, your health history, and your family history. You may not require all of the services covered by the WWWP.

Here are the services that WWWP pays for:

1. **A preventive health checkup.** Your checkup may include the following procedures that are covered by WWWP:
 - A **health history** related to breast cancer and cervical cancer. Your health care provider will look for signs that you may have or could develop these health problems. (WWWP does not cover a comprehensive health history or screening for conditions other than those listed here.)
 - A **breast exam** to check for lumps or changes in the breast.
 - A **pelvic exam and a Pap test** to check for changes or signs of cancer in the cervix. Your health care provider will recommend how often you should have these procedures. This is based on your personal health history. Health care providers recommend having a Pap test every one to three years. If you have had a hysterectomy, your provider can tell you whether or not you need a Pap test.

2. A mammogram (breast x-ray).

WWWP pays for:

- A mammogram every 1-2 years if you are 45-64 years old.
- A mammogram if you are 35-44 years old **and** you have had an abnormal breast exam or you have breast symptoms.

If you do not meet these guidelines but still want a screening mammogram, you will be responsible for paying for the mammogram.

WWWP recommends that you have a breast exam from your provider within 30 days of when you have your mammogram.

3. Specified follow-up tests to diagnose breast or cervical cancer.

WWWP pays for many but not all followup tests to diagnose breast or cervical cancer if you have had an abnormal screening result. Your health care provider can discuss these tests with you as needed.

If you have an abnormal result you should notify your WWWP coordinator of the result and recommendations for further services.

What if I Need Treatment for Breast or Cervical Cancer?

You **may** be eligible for Wisconsin Well Woman Medicaid (also called Well Woman Care) to help pay your medical bills if you were diagnosed with breast or cervical cancer or a precancerous cervical lesion, do not have health insurance, and meet other Medicaid eligibility requirements. Your local WWWP coordinator can help you apply.

What about Other Health Problems?

The Wisconsin Well Woman Program also covers multiple sclerosis (MS) assessment, referral and limited specified diagnostic testing for WWWP clients who have high risk symptoms or signs of MS.

WWWP may pay a primary care provider identified by the local coordinating agency for a focused office visit to assess a client with high risk symptoms or signs of MS and as appropriate, referral to a participating MS Center for further testing.

WWWP may pay a participating MS Center for specified diagnostic testing for MS. The MS Center will provide access to donated/discounted MS treatments as available, to women diagnosed with MS.

There may be other programs that can help pay for services not covered by WWWP. Ask your health care provider or WWWP coordinator.