

## TITLE VI Notice to the Public

Grant County ADRC is committed to ensuring that no person is excluded from the participation in, denied the benefits of, or otherwise subjected to discrimination on the basis of race, color, national origin, disability, sex, age, religion, income status or limited English proficiency (LEP) in any and all programs, activities, or services administered by the Grant County ADRC in accordance with Title VI of the Civil Rights Act of 1964 and related nondiscrimination authorities.

Any person who believes they've been aggrieved by any unlawful discriminatory practice may file a complaint with Grant County ADRC.

For more information on Grant County ADRC's civil rights program, and the procedures to file a complaint, contact [adrc@co.grant.wi.gov](mailto:adrc@co.grant.wi.gov), 608-723-6113 (TTY 800-514-066), (for hearing impaired, please use Wisconsin Relay 711 - <https://wisconsinrelay.com> or visit our administrative office at 8820 Hwy 35-61 South, Lancaster, WI 53813. For more information, visit [www.co.grant.wi.gov](http://www.co.grant.wi.gov)

### A complaint may also be filed directly with the following:

Wisconsin Department of Transportation (WisDOT), Senior Title VI and ADA Coordinator, Phone: (608) 266-8129, TTY (800) 947-3529, Fax: (608)267-3641, Email: [taqwanya.smith@dot.wi.gov](mailto:taqwanya.smith@dot.wi.gov), 4822 Madison Yards Way, 5th Floor South, Madison, WI 53705. For more information, visit <https://wisconsindot.gov/Pages/doing-bus/civil-rights/titlevi-ada/filingcomplaint.aspx>

U.S. Department of Transportation, Federal Transit Administration (FTA), Office of Civil Rights, 1200 New Jersey Avenue SE, Washington, DC 20590, Phone: 1-888-446-4511 or 711(Relay), email: [FTACivilRightsCommunications@dot.gov](mailto:FTACivilRightsCommunications@dot.gov)

If information is needed in another language, contact 608-723-6113.  
Si se necesita informacion en otro idioma de contacto, 608-723-6113.  
Yog muaj lus qhia ntxiv rau lwm hom lus, hu rau 608-723-6113.



## Transportation Services

For Seniors and Adults with Disabilities

**Phone: 608-723-6113**

P.O. Box 383  
8820 Hwy. 35-61 South  
Lancaster, WI 53813  
Email: [adrc@co.grant.wi.gov](mailto:adrc@co.grant.wi.gov)

## Bus Services

The ADRC operates buses Tuesdays, Wednesdays and Thursdays providing transportation to individuals age 60 and older or anyone who is disabled. Riders are picked up at their homes and transported to multiple locations. Destinations are decided by the passengers needs. Bus trips offer riders the opportunity to dine and participate in activities at one of our Senior Dining Sites. Reservations are required.

Drivers will provide assistance with packages, if needed.

Fees:  
\$3.00 round trip



## Trips Program

The Trips Program is a door-to-door transportation service offered by the ADRC. Transportation is provided by volunteer drivers using their own vehicles. To use this service, you must be able to get into and out of the vehicle on your own. Drivers can assist you, but cannot lift or provide any medical care. The Trips Program's primary focus is for medical trips but other types of trips will be considered on a case by case basis.

Trips reservations should be made as soon as possible to allow the ADRC time to schedule a driver. Reservations must be made at least TWO BUSINESS DAYS prior to your appointment.

Fees are based on the passengers location and destination.

**\*All Services are based upon availability and restrictions. We can also refer you to other providers Please call to discuss your needs.**

**Reasonable Modification requests will be considered.**

## Grant County Taxi

The Shared Ride Taxi is open to people of all ages, within the city limits and is wheelchair accessible. Taxi Schedule:

Lancaster 723-6451  
Tuesday 7:30—4:00  
Thursday 7:30—4:00  
Boscobel 375-2275  
Wednesday 8:30—Noon  
Friday 1:00—4:00  
Fennimore 822-6644  
Wednesday 1:00—4:00  
Friday 8:30—Noon

Fees:  
One Way \$2.00  
Round trip \$4.00  
Extra stops \$.50 each

## Wheelchair Van

The ADRC wheelchair van can be scheduled to transport individuals who are unable to transfer out of their wheelchair to medical appointments and social outings. Charges for this service are billed on a per hour and per mile rate.