

2023

800-514-0066 adrcswwi.org

Services Guide

Mission Statement:

"The Aging and Disability Resource Center of Southwest Wisconsin is dedicated to working with adults and families who are affected by aging, disability, mental health or substance abuse issues, by providing information and access to services to enhance their quality of life".



Dear Consumer,

Thank you for contacting the Grant County office of the Aging & Disability Resource Center of Southwest Wisconsin. We are happy to provide you with resources and information* for yourself and/or your loved ones.

If you find you need more information about a service other than the telephone number and website, you may contact the Aging & Disability Resource Center (ADRC) at 608-723-6113, Toll Free, 1-800-514-0066, or by email at adrc@co.grant.wi.gov.

If you notice a service or an organization that is not listed, please call the Aging & Disability Resource Center to request Inclusion in the next publication.

The Aging and Disability Resource Center operates its programs and services without regard to race, color, and national origin in accordance with Title VI of the Civil Rights Act. Any person who believes she or he has been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint with the Aging & Disability Resource Center.

*** Please Note: This directory may not include all agencies serving Grant County residents and is not a recommendation for any provider. The ADRC cannot endorse or recommend any organization, product, or service.**

ADRC

Grant County Office Staff Directory

608-723-6113
Toll Free 1-800-514-0066

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Christian Bremmer, Disability Benefits Specialist (Consumers age 17 ½-59 years)	cbremmer@co.grant.wi.gov
Courtney Brookhart, Aging Programs Coordinator, Administrative Assistant	cbrookhart@co.grant.wi.gov
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8820 Hwy 35/61/81 S
P.O. Box 383
Lancaster, WI 53813

ADRC Services

ADRC Specialists

ADRC Specialists provide up-to-date information on many services and resources, including, but not limited to: home health agencies, transportation services, public benefits, housing options, personal care agencies, senior dining sites, home delivered meal programs, support groups, prevention classes, managed care, self-directed support waivers, and much, much more!

- **Options Counseling:** Provides information to assist people to make informed choices about long term care options. When meeting with individuals and their families, an ADRC Specialist will review the individual's personal history, preferred lifestyle and goals for the future; and will engage in a conversation about the full range of long-term care options available to the individual to maximize their independence and self-reliance.
- **Special Needs Youth Transition:** If you are a young adult transitioning from the school system and/or children's programs to adult programs, the Aging & Disability Resource Center is here to help you and your family make that transition as smooth as possible. Many changes in disability services occur when a student is between the age of 18 and 21. An ADRC Specialists at the Aging & Disability Resource Center can assist in answering questions you may have. We also have Youth in Transition booklets available at no cost.
- **Long Term Care Programs:** The ADRC is responsible for helping people access publicly funded long term care programs and assisting them in understanding all available options. We do this by determining functional eligibility, facilitating the financial eligibility determination process and assisting with the enrollment process.
- **Nursing Home Relocation:** Some nursing home residents may qualify for care in the community rather than in the nursing home. An ADRC Specialists can explain these options to interested individuals.

ADRC Services (*Continued*)

Benefit Specialists

Benefit Specialists can help in accessing both private and public programs and benefits, and can provide information about consumer rights. They can provide information and advocacy on a wide range of issues and assist with the application and/or appeal process for public and private benefits like Medicare, Social Security, Medicaid, Disability, Senior Care, Supplemental Security Income, and Medigap Insurance. Many of the benefit issues that people over the age of 60 and adults with disabilities face are very complex. Benefit Specialists assess the situation and discuss options so that persons can make an informed decision.

- **Elder Benefit Specialist:** Assists individuals age 60 and older to obtain access to needed benefits and programs.
- **Disability Benefit Specialist:** Assists individuals aged from 17 & 9 months - 59 to obtain access to needed benefits and programs.

Grant County Nutrition Program/Meals on Wheels

Are you familiar with our Senior Dining Centers? Check one out today! In addition to the nutritious meals and variety in menu, the nutrition program offers opportunities to enjoy a meal, and socialize with friends!

Transportation Services

Need a ride? The ADRC may be able to assist you! The ADRC provides low cost transportation* for adults with disabilities and persons age 60 and over through our taxi and bus services, wheelchair van, and volunteer driver escort program.

*All transportation services are based upon availability and restrictions. Please call the ADRC to discuss your needs.

ADRC Services *(Continued)*

Family Caregiver Support Programs

- Alzheimer's Family Caregiver Support Program
- National Family Caregiver Support Program

The Family Caregiver Support Programs provide:

- Information to caregivers about available programs and services;
- Assistance in gaining access to services;
- Individual counseling, support groups, and trainings to assist caregivers;
- Temporary and limited respite for caregivers; and
 - Supplemental services (on a limited basis) to complement the care provided.

Eligible Caregivers must be:

- An adult family member or another individual who is an informal or unpaid provider of in-home community care to someone over 60 years of age or to an individual with Alzheimer's disease or a related disorder with neurological and organic brain dysfunction.
- Grandparent or relative caregivers providing care for adult children with a disability, who are between 19 and 59 years of age. These caregivers must be age 55 years and older and cannot be the child's parent.

ADRC Services (*Continued*)

Prevention & Wellness Workshops

The ADRC of Grant County partners with area hospitals, other service providers, and other ADRCs to promote and provide prevention and wellness programs to Grant County residents. These programs may not be available specifically in Grant County but are available to our residents.

The following are a list of some of these programs:

Living Well with Chronic Conditions Program: This six-week workshop offers a self-management program to address practical ways to deal with pain and fatigue. You will discover better nutrition and exercise choices, learn about new treatment choices, practice new communication styles, and more.

Stepping On: This seven-week workshop offers fall prevention techniques and strength building exercises. Professional speakers address proper shoe fitting, medication management, and strengthening exercises.

Healthy Living with Diabetes Program: Management of diabetes lies almost entirely in the hands of those who live with the condition. It is vital that individuals with diabetes have the resources they need for effective self-management. This program targets individuals in the community and facilities to help achieve this.

Powerful Tools for You: Taking Care of the Caregiver: Six week course to help family caregivers build communication skills, make tough care decisions, set goals, lower caregiving related stress, and learn about available resources.

Arthritis Toolkits: The toolkit offers a unique approach to managing arthritis. The toolkit contains a self-test which identifies how to use the book. It includes an exercise CD and relaxation CD, written information, and the Arthritis Help Book. The toolkits are available for 6-8 weeks.

Table of Contents

Topic:	Page:
AODA Resources	44
Abuse & Neglect Resources	31
Adult Sheltered Workshops	25
Advocacy	30
Alzheimer's/Dementia Support-Related Services	24
Benefit Assistance & Services	29
Blind – Services for the Blind	23
COVID-19 Resources	44
Caregiver Support Program	43
Cleaning Companies	40
Crisis Lines	11
Employment	25
End of Life	15-16
Energy/Utility Assistance	28
Emergency Medical Alert System Providers	12
Financial Assistance	26-29
Financial Counseling	26
Food Resources <i>(pages 33-35)</i>	
Food Pantries	34-35
Farmer's Market Coupons	35
Home Delivered Meals/Groceries	33
Meal Sites	33
Nutrition Information	33
Funeral Homes	16
General Legal Aid & Services	31
Guardianship / Power-of-Attorney	32
Health & Dental Services	17-21
Hearing Impaired	22
Home Health	14
Hospice Agencies	15
Hospitals in Grant County	19

Table of Contents *(Continued)*

Topic:	Page:
Housing <i>(pages 36-39)</i>	
Adult Family Homes	37
Apartments	36
Community Based Residential Facilities (CBRF's)	37
Residential Care Apartment Complexes (RCAC)	37
Nursing Home & Rehabilitation Facilities	38
Emergency Housing Assistance	38-39
Housing Repair & Rehabilitation Programs	40
Information & Referral	10
In-Home Services	12-14
Insurance	27-28
Internet Assistance	29
Legal	31-32
Medicaid	27
Medical Equipment and Supplies	20
Medicare	27
Medication Disposal Drop Off Box	21
Memory Diagnostic Clinics	24
Mental Health Providers	19
Nutrition Sites	33
Personal Care Services/Supportive Home Care	13
Prescription Drug Assistance	28
Pharmacies	21
Recreation	42
Senior Centers	42
Social Security/Supplemental Social Security Income (SSI)	29
Support Groups	43
Taxes	27
Telephone Assistance	29
Transportation	41-42
Veteran's Services	11
Visually Impaired	23
Volunteer Opportunities	43

Information & Referral



Aging & Disability Resource Center	608-723-6113 Toll Free 800-514-0066
ABC for Health (Advocacy for Health Benefits) www.safetyweb.org	608-261-6939 Toll Free 800-585-4222
Great Rivers 2-1-1	211
Independent Living Resources	608-787-1111 Toll Free 877-471-2095
National Multiple Sclerosis Society-Wisconsin Chapter www.nationalmssociety.org	262-369-4400 Toll Free 800-344-4867
So. Regional Center for Children & Youth with Special Health Care Needs	800-532-3321
UW-Extension	608-723-2125
Well Badger Resource Center www.wellbadger.org	800-642-7837 Text 608-360-9328 Email help@wellbadger.org
Wisconsin Family Ties www.wifamilyties.org	608-267-6888 Toll Free 800-422-7145

Crisis Lines



Police/Sheriff Emergencies	911
Crisis Text Line	Text HOPELINE to 741741
"A Cry for Help"	800-273-8255
Family Advocates, Inc. 24-hour Crisis Line	800-924-2624
Grant Co. Sheriff Department Non-Emergencies	608-723-2157
Grant County Suicide Crisis line	800-362-8255
Great River 2-1-1	211
Northwest Connections	888-552-6642
Red Cross	608-723-6280
	Toll Free 888-733-2767
Suicide Prevention 24/7 Hotline	608-280-2600
	Toll Free 800-273-8255
Suicide & Crisis Lifeline	Dial 988 or Text 988
Unified Community Services 24-hour Crisis Line	800-362-5717
Veteran's Crisis Line	800-273-8255
	Text 838255 TTY: 711 then 800-273-8255

Veterans Services



Grant County Veterans Service Office	608-723-2756
Veteran's Van Transportation (Schedule a ride between 9:00am-6:00pm)	608-301-7141
William S. Middleton Veterans Hospital-Madison, WI Triage Nurse Advice Line	888-598-7793
Veterans Outreach & Recovery Program www.WisVets.com	608-306-0390
National Center for PTSD www.ptsd.va.gov	800-273-8255



In-Home Services

There are a variety of services and programs that can be brought into the home to assist in keeping people safe and helping them to be more independent. Listed below are some of the more common services used. Other service and program information can be obtained from the ADRC.

Emergency Medical Alert System Providers:

When emergency help is needed, the user can press the transmitter's "help" button, sending a radio signal to the console (connected to the user's telephone). This causes the console to automatically dial one or more pre-selected emergency telephone numbers. The transmitter can be worn around the wrist, neck, or attached to a belt loop. Some systems have the ability to sense when a person has fallen, and automatically calls for emergency help. There is a set-up fee and monthly charge. **In addition to the list below, some retail businesses sell similar response systems as well.**

Assistive Technology Services	615-562-0043
Crossing Rivers Health Hospital - "Lift Assist USA"	608-357-2399
Dose Health www.dosehealth.com	844-300-6212 office@dosehealth.com
HelpNow Medical Alert https://www.helpnowmedicalalert.com	866-743-7348
Jo-Carroll Energy "First Call - Med Link"	800-858-5522
Lifestation https://www.lifestation.com	866-770-1396
MedicalCare Alert	855-497-9387
MercyOne Dubuque	563-589-8000
OneCallAlert www.onecallalert.com	800-921-5491
Richland Electric Cooperative - "First Call"	608-647-3173
Senior Safety www.seniorsafety.com	888-473-2800
SSM Health at Home - Voice Care	800-924-2273
Suburban Technology www.suburbantechnology.com	920-739-5156

In-Home Services (Continued)



Personal Care Services/Supportive Home Care:

Agencies listed below provide a wide variety of services to support individuals to live successfully at home. These services may include: meal preparation, personal care (bathing, dressing, etc.), housekeeping, errands, laundry, respite, and more.

Christian Servants Home Care www.christianservantshomecare.com	920-851-8100
Community Living Alliance www.clanet.org	608-242-8335
Home Instead Senior Care www.homeinstead.com	563-585-1409
Homeward Bound Inc. www.hwbcare.com	608-723-6601
Integrity Home Care Solutions www.integrityhomecaresolutions.com	608-341-8303
Lori Knapp, Inc. www.loriknappcares.com	(Grant/Crawford) 608-326-5536 (Richland) 608-647-5247
MCFI Home Care www.mcfi.net	414-290-0050 Toll Free 888-381-5696
Southwest Home Care www.southwesthomecareangels.com	608-348-4558 Toll Free 888-611-7632
Southwest Opportunities Center www.socinc.org	608-723-6659
Village Caregiving www.villagecaregiving.com	414-331-0800

In-Home Services (Continued)



Home Health:

A Home Health Agency is an organization that provides part-time and intermittent skilled nursing and other therapeutic services on a visiting basis to persons in their homes. These services may include: nursing, wound care, physical, occupational, and speech therapies. Personal care services only with a skilled nursing care need.

Aveanna Health www.aveanna.org	608-274-8193
Commonheart Home Health www.commonheart.com	24-Hour 844-206-4930
Grant County Health Department www.co.grant.wi.gov	608-723-6416
Homeward Bound Inc. www.hwbcare.com	608-723-6601
Maxim Healthcare Services www.maximhealthcare.com	608-232-1000
Mercy One Dubuque Home Care www.mercydubuque.com	563-589-8899 Toll Free 877-416-9763
SSM Health at Home www.ssmhealth.com/health-at-home	608-241-6900
Transitions at Home of Western Wisconsin www.transitionshealth.org/home-health-west	608-437-5515
Unity Point at Home www.unitypoint.org/dubuque/services-home-healthcare.aspx	563-583-5833
Upland Hills Home Care www.uplandhillshealth.org	608-930-7210
UW Health Care Direct www.uwhealth.org/homecare/uw-health-home-agency/11176	608-203-2273



End-Of-Life Resources

Hospice Agencies:

Hospice provides a full range of palliative and supportive services for terminally ill people who are in the final stages of their illnesses. Services may include: medical care, pain & symptom management, home nursing visitation, bereavement services (for the patient and members of the family), counseling, etc.

Agrace Hospice* - Dodgeville www.agrace.org	608-276-4660
Commonheart Hospice - Fitchburg www.commonheart.com	844-206-4930
Crossing Rivers Health* - Prairie du Chien www.crossingrivers.org	608-357-2262
Grant County Hospice - Lancaster www.co.grant.wi.com	608-723-6416
Home Instead Senior Care - Dubuque https://www.homeinstead.com/	563-564-4421
Hospice of Dubuque* www.hospiceofdubuque.org	563-582-1220
SSM Health at Home* - Baraboo www.homehealthunited.org	877-256-4514
St. Croix Hospice - Platteville www.stcroixhospice.com	608-348-2778
Upland Hills Hospice* - Dodgeville www.uplandhillshealth.org	608-930-7210

*Offers Palliative Care



End-Of-Life Resources (Continued)

Funeral Homes:

For website information,

please see: www.funeralhomesguide.com/Wisconsin/WI.html

Bloomington	Martin Funeral Home and Cremation Services	608-944-2796
Boscobel	Beeman Patchak Funeral Home	608-375-4116
Boscobel	Kendall Funeral Service	608-375-5252
Cassville	Martin Funeral Home and Cremation Services	608-725-5790
Cuba City	Casey Funeral Home	608-744-2714
Cuba City	Haudenshield Funeral Home	608-744-2400
Fennimore	Larson Family Funeral Home	608-822-6512
Kieler	Haudenshield Funeral Home	608-568-3550
Lancaster	Martin Funeral Home and Cremation Services	608-723-6381
Lancaster	Schwartz Funeral Home and Cremation Services	608-723-4500
Montfort	Soman Larson Funeral Home	608-943-6906
Muscoda	Godager Pratt Funeral Home	608-739-3511
Platteville	Martin Schwartz Funeral Home and Cremation Services	608-348-2446
Platteville	Melby-Bendorf Funeral Home	608-348-2121
Potosi	Martin Funeral Home and Cremation Services	608-763-2281

Wisconsin Funeral & Cemetery Aids program (WFCAP):

Service providers may receive a WFCAP payment up to \$1,500 for unmet funeral/burial expenses, and up to \$1,000 for unmet cemetery/crematory expenses for certain decedents enrolled in different public benefits.	Service providers and their staff may inquire by calling or emailing after the date of death of a decedent about potential WFCAP eligibility 1-888-859-0611 DHSWFCAPapplications@wi.gov
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Health Services



Local Clinics:

Grant County Health Department <i>(Blood pressure & immunization clinics, TB skin testing, flu clinics, Medicaid, Home health programs).</i> <i>Walk-in services are available.</i>	608-723-6416
<u>Boscobel</u> Gundersen Area Hospitals and Clinics Boscobel Clinic	608-375-4112 608-375-4144
<u>Cassville</u> Grant Regional Community Clinic Cassville	608-723-2131
<u>Cuba City</u> Southwest Health Clinic Medical Associates Clinic	608-744-2767 608-744-2115
<u>Fennimore</u> High Point Family Medicine Fennimore Gundersen Clinic Crossing Rivers Health Fennimore	608-822-3363 608-822-3737 608-357-2500
<u>Lancaster</u> High Point Family Medicine Medical Clinic Grant Regional Community Clinic Family Medical Center	608-723-3100 608-723-2131 608-723-4300
<u>Montfort</u> Upland Hills Area Health Clinic	608-943-6308
<u>Muscoda</u> Muscoda Health Center Muscoda Gundersen Clinic	608-739-3113 608-375-4144
<u>Platteville</u> Platteville Clinic at Southwest Health Medical Associates Neighborhood Health Partners Advanced Pain Management Platte Medical	608-348-4330 608-348-6266 608-348-9766 888-901-7246 608-342-1412
<u>Potosi</u> Potosi-Tennyson Medical (Grant Regional Community Clinic)	608-723-2131

Health Services (Continued)



Free or Reduced Fee Health-Care Clinics:

Please contact the clinics for more information

Clarity Clinic of Southwest Wisconsin (Platteville)	608-348-5787
Neighborhood Health Partners (Platteville)	608-348-9766
IN Health Community Wellness Clinic (Boscobel)	608-375-4324
Community Connections Free Clinic (Dodgeville)	608-930-2232
Richland Community Free Clinic (Richland Center)	608-647-6161
Crescent Community Health Center (Dubuque, IA)	563-690-2850
The Good Neighbor Clinic (Sauk Prairie)	608-643-4749

Free or Reduced Fee Dental Clinics:

Please contact the clinics for more information

Crescent Community Health Center (Dubuque, IA)	563-690-2850
Community Health Systems (Beloit)	608-361-6048
Donated Dental/Wisconsin Oral Health Program (West Allis)	888-338-6852
Access Community Health Center (Dodgeville)	608-935-5550
La Crosse Community Health Center (La Crosse)	608-782-2840
Williams and Pierce Family Dental (Richland Center)	608-647-3993
Welter Family Dentistry (Prairie du Chien) *accepts MA for under 15	608-326-7445

Health Services (Continued)



Hospitals in Grant County:

Gundersen Boscobel Area Health Care	608-375-4112 866-662-2242
Grant Regional Health Center (Lancaster)	608-723-2143
Southwest Health Center (Platteville)	608-348-2331

Mental Health Providers:

Driftless Area Behavioral Service, LLC (Platteville)	608-470-2200
Empowerment Counseling, LLC (Lancaster)	608-723-4433
Find Your Way Counseling, LLC (Platteville)	608-291-6024
Inner Peace Counseling, Inc. (Platteville)	608-348-7474
Mindful Solutions Counseling, LLC	608-642-2491
National Alliance on Mental Illness (NAMI)	608-391-0794
Platteville Family Resource Center	608-348-4060
Platteville Psychologist, Dr. Craig Miller	563-580-5151
Rebecca Miller, LLC	608-391-2436
Southwest Behavioral Services	608-348-3656
Southwest Counseling	608-822-5052
Unified Community Services	608-723-6357
Upland Hills Counseling Association (Dodgeville)	608-935-2838
WKM Psychology Clinic Platteville	608-342-4853
WKM Psychology Clinic Dodgeville	608-342-4853

Health Services (Continued)



Medical Equipment & Supplies:

Grant County ADRC Loan Closet https://adrcswwi.org/grant/	608-723-6113
Grant County Health Department www.co.grant.wi.gov	608-723-6416
Crossing Rivers Health www.crossingrivers.org	608-357-2399
Wal-Mart Pharmacy www.walmart.com/pharmacy	608-348-4733
Muscoda Hometown Pharmacy https://hometownpharmacyrx.com/Locations/Muscoda	608-739-4400
Boscobel Pharmacy www.boscobelpharmacy.com	608-375-4466
Walgreen's www.walgreens.com	608-348-7611
Cuba City Hometown Pharmacy https://hometownpharmacyrx.com/Locations/Cuba-City	608-744-2440
Upland Hills Hometown Medical Equipment www.uplandhillshealth.org	608-348-6250
SSM Health at Home	800-924-2273
Finley Hartig Home Care www.unitypoint.org	563-588-8707
Home Medical Equipment - Mercy	563-589-8118
Hartig Drug	608-822-3601 608-348-9771
Independent Living Resources WisTech/WisLoan Apria Healthcare www.apria.com	608-787-1111 608-221-5480
J&B Medical Supply www.jandbmedical.com	866-674-5850

Health Services (Continued)



Pharmacies:

<u>Boscobel:</u> Boscobel Pharmacy	608-375-4466
<u>Cuba City:</u> Hometown Pharmacy	608-744-2440
<u>Fennimore:</u> Hartig Drug	608-822-3601
<u>Lancaster:</u> Hartig Drug Hometown Pharmacy	608-723-4737 608-885-1155
<u>Muscoda:</u> Hometown Prescription	608-739-4400
<u>Platteville:</u> Hartig Drug Southwest Pharmacy Walgreens Wal-Mart Pharmacy	608-348-9771 608-342-6200 608-348-7611 608-348-4733

Medication Disposal Drop Off Box:

Safely disposing prescribed or over-the-counter medication can have a positive impact in safeguarding lives and protecting the environment by disposing of unused medicines properly. Grant County currently offers the following locations that will accept pill form medications. Call ahead about liquid medications to see if they will be accepted.

Boscobel Police Department	608-375-4122
Dickeyville Police Department	608-568-7284
Fennimore Police Department	608-822-3215
Lancaster Police Department	608-723-4188
Muscoda Police Department	608-739-3144
Platteville Police Department	608-348-2313

Services For The Hearing Impaired



Office for the Deaf and Hard of Hearing (ODHH) https://www.dhs.wisconsin.gov/odhh/index.htm	855-359-5252
Wisconsin Telecommunication Relay System (TRS) TTY Customer Service TTY www.wisconsinrelay.com	771 or 800-947-6644 800-947-3529 800-395-9877 800-283-9877
Center for Sight and Hearing TTY/TDD www.centerforsighthearing.org	815-332-6820 800-545-0080
CaptionCall by Sorenson TTY/TDD https://www.sorenson.com/solutions/captioning	877-557-2227
Telecommunications Equipment Purchase Program (TEPP) TTY www.tepp.wipfli.com	608-267-1479 800-251-8345
Wisconsin Lions Foundation-Hearing Aid Program www.wlf.info	715-677-4969
Telecommunications Assistance Program Hearing Aid Assistance (TAP HAA) www.dhs.wisconsin.gov/odhh/tap.htm	608-267-7195
ICanConnect National Deaf-Blind Equipment Distribution Program (Wisconsin Chapter)	844-638-5800



Services For The Blind or Visually Impaired

Office for the Blind/Visually Impaired www.dhs.wisconsin.gov/blind	888-879-0017
Center for Sight and Hearing TTY/TDD www.centerforsightandhearing.org	815-332-6820 800-545-0080
Division of Vocational Rehabilitation (DVR) Employment Services http://www.dwd.wisconsin.gov/dvr/	800-228-2648
ICanConnect National Deaf-Blind Equipment Distribution Program (Wisconsin Chapter)	844-638-5800
Wisconsin Council of the Blind & Visually Impaired www.wcblind.org	800-783-5213
Wisconsin Talking Book and Braille Library www.talkingbooks.dpi.wi.gov	800-242-8822
Braille Library and Transcribing Services, Inc. http://www.bltsinc.org	608-233-0222
Wisconsin Lions Foundation-Eye Glass Recycling Program www.wlf.info	715-677-4969

Dementia Support Services



Alzheimer Association www.alzwisc.org	800-272-3900
Alzheimer's Family Caregiver Support Program (AFCSP)	608-723-6113
National Family Caregiver Support Program	608-723-6113
ADRC Dementia Care Specialist www.adrcswwi.org	800-514-0066
Department of Veteran Affairs Caregiver Support Program	855-260-3274
Respite Care Association of Wisconsin https://respitecarewi.org/	608-222-2033

Memory Diagnostic Clinics:

Offers a comprehensive team approach to assessment, diagnosis and treatment. Contact the individual clinics for billing questions.

Southwest Behavioral Services Memory Diagnostic Clinic (Platteville) www.southwesthealth.org	608-348-3656
UW-Health Memory Assessment Clinic (Madison) www.uwhealth.org	608-263-7740
William S. Middleton Veterans Hospital (Madison) www.madison.va.gov	608-256-1901 ext. 17000
Dean Memory Assessment Center (Madison) www.deancare.com	608-252-8040
Richland Area Geriatric Assessment Center www.richlandmedctr.com	608-647-6161
Medical Associates Neurology (Dubuque, IA) https://www.mahealthcare.com/	563-584-3495
University of Iowa Hospitals and Clinics Neurology Clinic, (Iowa City, IA) https://uihc.org/	319-356-2580
FULL LISTING AVAILABLE https://wai.wisc.edu/memory-clinic-finder/	

Adult Sheltered Workshops



A sheltered workshop can provide the opportunity for socialization and independence in a safe supervised environment for adults with a wide range of abilities, ages, and needs.

<u>Lancaster</u> Southwest Opportunities Center http://www.socinc.org/index.php	608-723-6659
<u>Mineral Point</u> Hodan Community Services http://www.hodancenter.org/	608-937-3336
<u>Prairie du Chien</u> Opportunity Center http://www.pdcopportunitycenter.org/	608-326-6486
<u>Dubuque</u> Cozy Corner Adult Day Services Life Choices Adult Day Center Goodwill Adult Day Services	563-690-6900 563-556-7560 563-557-3158

Employment Services



Cooperative Educational Services Agency/WIA Younger Youth/Youth Apprenticeship	608-822-3276
Division of Vocational Rehabilitation & Project Search (UW Platteville)	800-442-3477 Http://dwd.wisconsin.gov/dvr/ Project SEARCH (wisconsin.gov)
Job Center of WI at SWTC, Fennimore	608-822-2334 http://www.jobcenter.org/
Hodan Community Services	608-967-3336
SWTC/WIA Older Youth	800-362-3322
Opportunity Center	608-326-6486
Vernon Area Rehabilitation Center (VARC)	608-647-3850
Southwest Opportunity Center	608-723-6659
Food Share Employment Training Program (FSET)	608-723-2136
Forward Service Corporation (Wisconsin Works) W2 Program	Eligibility Line: 855-733-1311
Wisconsin Senior Employment Program (WISE)	608-286-1059 www.ser-national.org



Financial Assistance

Salvation Army, Fuel Assistance - Grant County Department of Social Services www.co.grant.wi.gov	608-723-2136
Southern Consortium Call Center www.access.wi.gov	888-794-5780
Rural Development Service Center Office	608-935-2791 ext 4 855-715-8479
St. Vincent de Paul www.svdpusa.org	608-739-4222
Southwest CAP www.swcap.org	608-935-2326
The Someday Foundation www.somedayfoundation.com	888-513-9719
Avery Foundation (Cancer) www.averyfndtn.org	563-231-6117 Averyfndtn.ron@gmail.com
Grant County Cancer Coalition www.grantcountycancerco.org	608-778-8169
Rural Housing www.wisconsinruralhousing.org	888-400-5974
Social Security Office	877-405-7841

Financial Counseling:

UW Extension www.grant.uwex.edu	608-723-2125
Lutheran Social Services www.lsswis.org	608-935-9235
University of Wisconsin - Platteville www.uwplatt.edu	608-342-1314

Financial Assistance (Continued)



Taxes:

AARP Tax-Aide Program www.aarp.org	888-687-2277
Farmland Preservation Tax Credit Department of Land Conservation www.datcp.wi.gov	608-266-2442
Internal Revenue Service General Tax Information www.irs.gov	800-829-1040
Wisconsin Housing and Economic Development Authority (WHEDA) - Property Tax Deferral Loan Program www.wheda.com	800-755-7835
Wisconsin Dept. of Revenue: Homestead Tax Credit www.revenue.wi.gov	608-266-8641
United Way www.unitedway.org/myfreetaxes/craven www.myfreetaxes.com	866-698-9453

Insurance:

Medicare is health insurance for people over the age of 65, people under the age of 65 with disabilities and people at any age with End-Stage Renal Disease.

Medicaid is a state/federal program in the United States that helps with medical costs for people with limited income and resources. Medicaid also offers benefits not normally covered by Medicare including nursing home and personal care services.

Aging and Disability Resource Center - Benefit Specialists	800-723-6113
Southern Consortium-Medical Assistance/Badger Care	888-794-5780
Medigap Helpline	800-242-1060
Medicare	800-633-4227
Office of the Commissioner of Insurance, WI	608-266-3585
Medigap Part D and Prescription Drug Helpline (60+)	855-677-2783
Disability Drug Benefits Helpline (regardless of age)	800-926-4862
Social Security Office	877-405-7841



Financial Assistance (Continued)

Other Insurance (not eligible for Medicare or Medicaid):

Marketplace (Affordable Care Act) www.healthcare.gov	800-318-2596
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Prescription Drug Assistance:

ADRC Benefit Specialists can help find a plan of coverage. The plan covers the cost of prescription drugs and may help lower prescription drug costs.

SeniorCare (Age 65+ and WI resident) http://www.dhs.wisconsin.gov/seniorcare/index.htm	800-657-2038
Medicare http://medicare.gov/	800-633-4227
Part D Helpline (Age 59 or younger)	800-926-4862
Part D Helpline (Age 60+)	855-677-2783
Needy Meds	www.needymeds.org

Energy & Utility Assistance:

WI Home Energy Assistance Program (WHEAP) Fuel Assistance	888-723-2136
Salvation Army	Platteville 608-348-2313 Grant County 608-723-2136
Southwest CAP(weatherization, furnace assistance, WERA)	800-704-8555 608-935-2326
Emergency Assistance (notice to disconnect utilities for families only)	608-720-1225 800-771-8420
Foundation for Rural Housing	608-238-3448 wrh@wisconsinruralhousing.org
Wisconsin Help for Homeowners (WHH)	608-935-2326

Financial Assistance (Continued)



Telephone / Internet Assistance:

Lifeline & Link-Up (monthly discount telephone bill assistance)	Call your phone company provider
SafeLink Wireless (minutes/text/data provided) https://www.safelinkwireless.com	800-977-3768
Feelsafe Wireless www.feelsafewireless.com/	877-247-7799
Affordable Connectivity Program www.fcc.gov/ACP	888-225-5322

Benefit Assistance & Services



Benefit Specialists help people over the age of 60 or adults with a disability under the age of 59 in accessing both private or public programs and benefits. They can provide information and advocacy on a wide range of issues and assist with the application and/or appeal process for public and private benefits like Medicare, Social Security, Disability, SeniorCare, Supplemental Security Income, Medicaid, prescription drug coverage, and Medigap Insurance.

Aging & Disability Resource Center's Benefit Specialists	608-723-6113 Toll Free: 800-514-0066
Social Security Administration 175 W. Alona Lane Lancaster, WI Mon -Tues -Thurs - Fri; 9:00am - 4:00pm Wed: 9:00am – 12:00pm	877-405-7841

Advocacy



Greater Wisconsin Agency on Aging Resources, Inc. (GWAAR) (Advocacy for the Aging, Membership & Legal Services)	608-243-5670
Access to Independence (Information & advocacy for people with disabilities)	800-362-9877
Family Advocates Inc., - Platteville 24-hour crisis line	608-348-5995 800-924-2624
Disability Rights of Wisconsin	608-267-0214 Toll Free 800-928-8778 TTY 888-758-6049
Independent Living Resources	888-474-5745
Ombudsman Program	800-815-0015
Housing Discrimination Hotline	800-765-9372
Elected Officials State Legislators www.legis.state.wi.us Congress www.house.gov www.senate.gov	800-362-9472 202-224-3121
Victim Witness Coordinator	608-723-2462



Legal Services

Abuse & Neglect Resources:

Division of Quality Assurance, Southern Regional Office	800-642-6552
Bureau of Assisted Living	608-264-9888
Bureau of Nursing Home Resident Care	608-266-7474
Caregiver Quality	608-261-8319
Disability Rights Wisconsin, Madison	608-267-0368 Toll Free: 800-928-8778
Grant County Department of Social Services (APS & CPS)	608-723-2136 After Hours: 608-723-2157
Family Advocates, Inc. 24 hour crisis line	608-348-5995 800-924-2624
Wisconsin Coalition against Domestic Violence www.wcadv.org	608-255-0539
Wisconsin Coalition against Sexual Assault www.wcasa.org	608-257-1516
Passages, Richland Center	608-647-8775

General Legal Aid & Services:

Better Business Bureau	800-273-1002
Wisconsin State Bar Referral Services	800-362-9082
Consumer Protection & Fraud Reporting	800-998-0700
Wisconsin Department of Ag, Trade and Consumer Protection	608-224-5012 Toll Free: 800-422-7128
Elder Rights Project	844-614-5468
Ombudsman Program (WI Board on Aging & Long Term Care)	800-815-0015
Legal Action of Wisconsin 205 5 th Ave. South - La Crosse Tues. and Thurs. only	608-830-1100 or 800-873-0927 800-947-3529 (TTY, VCO or HCO)
Tenant Resource Center Rental Rights Phone	608-257-0006 Toll Free: 877-238-RENT Mediation Services: 608-257-2799
<u>UW-Madison Legal Clinic</u> Neighborhood Law Clinic Consumer Law Clinic Mediation Clinic	608 260-8221 608 263-6283 608 262-4870

Legal Services (Continued)



Guardianship, Power-of-Attorney, Representative Payee:

Grant County Department of Social Services	608-723-2136
Guardianship Hotline Guardian@gwaar.org	855-409-9410
Wisconsin State Bar - Lawyer Referral and Information Service	800-362-9082
Red Apple Services (Rep Payee, Guardianship)	608-475-9375
Cornerstone Guardianship Services	608-935-1649
Southwest Wisconsin Guardianship Services, Inc. (Rep Payee, Guardianship)	608-574-9965
Second Voice, Inc.	608-574-4591
Reliable Guardianship Services	608-767-4702
Corporate Guardians of Northeast Wisconsin (Guardianship & Conservator)	920-553-8780
Legal Guardianship Services, Inc.	608-637-2150

POA HealthCare and POA Finance Forms: Department of Health Services website www.dhs.wisconsin.gov/forms/advdirectives or can be obtained from the ADRC.

Food Resources



Nutrition Sites—Congregate Meal Sites:

Congregate and home delivered meals are provided to help older persons remain healthy, active and independent. The following list is the Dining Sites in Grant County. For eligibility, contact the ADRC at 608-723-6113 or 1-800-514-0066.

Boscobel 104 E. Oak St. (Mon-Fri) 12:00pm	608-375-4505
Cassville 100 W. Amelia St. (Tues-Thurs) 11:30am	608-725-5923
Cuba City 418 W. Palmer St. (Mon-Fri) 11:30am	608-744-2780
Fennimore 925 Eisenhower St. (Mon-Fri) 11:30am	608-822-6867
Lancaster 702 S Washington St. (Mon-Fri) 11:30am	608-723-6500
Montfort 102 Park St. (Mon-Wed-Fri) 12:00pm	608-943-6299
Muscoda 206 N. Wisconsin Ave. (Mon-Fri) 12:00pm	608-739-3180
Platteville 475 N Water St. (Mon-Fri) 11:30am	608-348-8042

Meals on Wheels-Home Delivered Meals:

Aging & Disability Resource Center.....608-723-6113
(Please call for information regarding eligibility)

Home Delivery of Groceries:

Bender's Foods, Fennimore	608-822-6112
Hartig Drug, Platteville	608-348-9771
Oakey's Market, Cassville	608-725-5178
Thompson's IGA, Cuba City	608-744-2213

Nutrition Information:

FoodWise Program	608-723-2125
FoodShare Program	888-794-5480
FoodShare Helpline-Second Harvest	877-366-3635
Senior Farmer's Market Nutrition Program	608-723-6113
Women, Infants and Children (WIC)	608-723-6416

Food Resources (Continued)



Food Pantries:

Boscobel Assembly of God 301 Chestnut St. <i>Wednesdays by Appt. 10:00am-12:00pm</i>	608-375-5088 No Income or Resident Restrictions
BMZ Church Food Pantry 104 Buchanan St. Boscobel <i>3rd Saturday of the month 8:00-9:30am</i>	608-375-4565
Boscobel Immaculate Conception Mobile 405 E. Legrand St. <i>3rd Tuesday of the month 9:00-11:00am (Second Harvest Food Bank)</i>	608-375-4257 No Income or Resident Restrictions
SWCAP Northern Grant Food Pantry & Thrift Store 402 Johnson St., Boscobel <i>Mon-Wed-Fri 9:00am-3:00pm</i>	608-375-5903 Northern Grant County Residents
Cassville Emergency Food Fund	608-725-5528 Cassville School District Residents
Six Rivers Food Pantry 222 West Amelia St., Cassville <i>Wednesdays 3:30-5:30pm Saturdays 8:00-9:30am</i>	608-524-6998 or 608-434-0420 West/Southwest Grant County Residents
Fennimore Food Pantry 1170 Lincoln Ave. <i>1st & 3rd Wednesday of the month 1:30-4:30pm</i>	608-822-4060 Fennimore Residents
Southwestern Food Pantry - SWCAP 2115 N. Main, Hazel Green <i>Saturdays 9:00-10:30am</i>	608-854-2536 Southern Grant County Residents
Lancaster Food Pantry 245 W. Elm St. <i>Mondays & Thursdays 7:00-8:00pm 3rd Thursday of the month 10:00-11:00am</i>	608-988-6216 Grant County Residents
Low Income Food Exchange (LIFE) 245 W. Elm St., Lancaster Free food monthly in large quantities <i>1st Friday of the month (April - November only)</i>	608-885-0475 Lancaster, Bloomington, Cassville, Fennimore & Potosi Families

Food Resources (Continued)



Food Pantries Continued:

LCIC- Emergency Food Pantry/Free Meals 425 W. Barber St., Livingston <i>1st & 3rd Thursday of the month 12:00-5:00pm (call ahead for a scheduled appointment)</i>	608-943-6244 Iowa/Grant School District Residents
Riverdale Food Pantry 116 N. Beech St., Muscoda <i>3rd Monday of the month 2:30-5:00pm</i>	608-739-2744 608-739-4017 Emergency Riverdale School District Residents
St. Johns Mobile Food Pantry 231 N. Wyalusing St., Patch Grove <i>2nd Tuesday of the month 12:30-1:30pm (Second Harvest FoodBank)</i>	608-223-9121
Platteville Food Pantry Lutheran Church of Peace 1345 N. Water St. <i>2nd Thursday of the month 9:00am-12:30pm 4th Thursday of the month 5:00-7:00pm</i>	608-778-8572 Platteville Residents
St. Mary's Mobile Food Pantry 345 N. Court St., Platteville <i>3rd Friday of the month 9:30-10:30am (Second Harvest FoodBank)</i>	608-223-9121 No Income or Resident Restrictions
Ruby's Pantry 1065 Lancaster St., Platteville <i>1st Thursday of the month 4:00-6:00pm \$25 per share (Cash only)</i>	608-348-9508 No Income or Resident Restrictions

Farmer's Market Coupons:

The Senior Farmers' Market Nutrition Program is geared for individuals who are **60 or over**. This program promotes seniors eating healthy by providing coupons to purchase fresh fruits and vegetables at the local farmer's markets. The seniors receive \$35 in coupons that can be used at farmer's markets throughout the state. Contact the Aging and Disability Resource Center at 608-723-6113 for more information.





Housing Options

For up-to-date and accurate information on types of housing and locations, please call the Aging and Disability Resource Center at 608-723-6113.

Apartments—Apartment living could eliminate yard care, home maintenance and possibly climbing stairs depending on the various locations. Apartment living can also increase social contact as well as reduce housing costs. Grant County offers a variety of rental housing for all income levels. Please call for a list of subsidized apartments available in the county.

Public Housing and Housing Choice Voucher (Section 8 Program).....800-955-2232

The U.S. Department of Housing and Urban Development (HUD) administers Federal aid to local housing agencies (HAs) that manage the housing for low-income residents at rents they can afford.

Boscobel Housing Authority	608-375-4228
Platteville Housing Authority	608-348-9741
WIHousingSearch.org <i>A free housing locator service, was created to help people list and find safe and decent, affordable, accessible and, when necessary, emergency housing.</i>	877-428-8844
Allegiant Property Management, LLC La Crescent, MN https://allegiantpropertymgmtllc.com/voucher-application <i>Processes voucher applications outside of Platteville for Grant County</i>	608-784-1381 Toll Free 888-393-3282

Housing Options (Continued)



Residential Care Apartment Complexes (RCAC) - Independent apartment units in which the following services are provided: room and board, up to 28 hours per week of supportive care, personal care, and nursing services. *Grant County does not have any RCACs.

Adult Family Homes – A place where 2 - 4 adults who are not related to the operator reside and receive care, treatment or services that are above the level of room and board and that may include up to 7 hours per week of nursing care per resident. Counties certify one and two bed adult family homes; the State of Wisconsin licenses three and four bed adult family homes. The following list is the state licensed three and four bed adult family homes. Please contact the ADRC for information about one and two bed adult family homes.

Aloha Community - Platteville	608-348-7137
Boakhouse Adult Family Home - Blue River	608-391-0847
Bonnie's Adult Family Home - Boscobel	608-375-0050
Ellen Adult Family Home LLC - Platteville	608-642-0379
Hummingbird Adult Family Home - Platteville	608-348-2993
Marion's Place - Muscoda	608-739-5037
Moundview Adult Family Home - Platteville	608-732-5976
Parkside Adult Family Home - Muscoda	608-739-5030
Ruth's House - Boscobel	608-604-0770
Shady Pines - Muscoda	608-739-3185
Vondra's Country Living - Platteville	608-778-8629

Community Based Residential Facilities (CBRF) - Sometimes referred to as an **Assisted Living Facility**, a CBRF is a place where 5 or more unrelated people live together in a community setting. Services provided include room and board, supervision, support services, and may include up to 3 hours of nursing care per week.

Home with a Heart - Muscoda	608-739-3450
Lyghthouse - Platteville	608-348-4696
Morningside Assisted Living - Lancaster	608-723-5232
Our House Assisted Living - Platteville	608-348-6622
Park Place Assisted Living - Platteville	608-243-8800
Park Place Memory Care - Platteville	608-348-5311
Sienna Crest Assisted Living - Platteville	608-348-6450
Vista House - Boscobel	608-341-8301

Housing Options (Continued)



Nursing Home & Rehabilitation Facilities

Facilities that offer skilled nursing care when extensive personal care and medical needs exist. *Check with the nursing home of your choice to see if they offer a Memory Care Unit, if applicable.

Atrium Post - Acute Care - Lancaster	608-723-4143
Bedrock HCS - Muscoda	608-739-3186
Boscobel Care & Rehab - Boscobel	608-375-6342
Divine Rehabilitation & Nursing - Fennimore	608-822-6100
Edenbrook - Platteville	608-348-2453
Orchard Manor - Lancaster	608-723-2113
St. Dominic Villa - Hazel Green	608-748-9814 Admissions: 920-988-0508

Emergency Housing Assistance Grant County, WI:

Family Advocates, Inc.	608-348-5995
24-hour crisis line <i>(Located in Platteville. Provides services for women & children victims of domestic violence, sexual assault)</i>	800-924-2624
Dodgeville Southwest CAP	608-935-2326
Family Promise (only families with children) www.familypromiseofgrantcounty.com	608-723-3355
Forward Service Corporation Emergency Assistance (eviction notice required, only families with children)	855-733-1311
New Beginnings (Furniture and Housing Donations)	608-574-1138
Rural Housing www.wisconsinruralhousing.org	888-400-5974
Salvation Army	608-723-2136

Housing Options (Continued)



Emergency Housing Assistance Continued **Dubuque, IA**

Males only:

Rescue Mission	563-583-1394
Catholic Workers	563-582-9079

Females only:

Safe Strides Emergency Shelter	563-599-2980
Maria House	563-582-7480
Teresa Shelter	563-690-0086
Dubuque Community Y - Domestic Violence Shelter	563-556-1100
Mary's Inn Maternity Home	563-552-6288

Madison, WI

Males only:

The Road Home (male & female)	608-294-7998 www.trhome.org
Porch Light	608-257-2534 www.porchlightinc.org
Salvation Army House (male & female)	855-510-2323
YWCA (males with kids)	608-257-1436

Females only:

The Road Home (male & female)	608-294-7998 www.trhome.org
Salvation Army House (male & female)	855-510-2323
Salvation Army Single Women House	608-256-2321
YWCA (females with kids)	855-510-2323

Housing Repair & Rehabilitation Programs



Most programs and funding are for: repair or replacement of roof, siding, windows and doors, electrical, heating system, plumbing system, handicapped accessibility improvements or modifications, energy efficiency improvements, and other general improvements. Contact the individual organizations for more information and requirements.

Habitat for Humanity of Grant County www.grantcountyhabitat.com	608-348-9119
Southwest CAP - Grant County Housing Rehabilitation Program www.swcap.org	608-935-2326 ext. 217
Tomorrow's Home Foundation Helping Hand Assistance Program (For Mobile Home Owners) www.tomorrowshomefoundation.org	608-255-1088
USDA Rural Development www.rurdev.usda.gov	608-935-2791 ext 4
Neighborhood Housing Services of Southwest Wisconsin www.nhsrwi.org	608-647-4949
City of Platteville Community Development Department www.platteville.org (Platteville homes only)	608-348-9741 ext. 2231

Cleaning Companies



Kunkle Cleaning, LLC - Cuba City	608-778-0591
Sparkling Clean Cleaning Service - Potosi	608-778-0844
Sharp Cleaners, LLC - Montfort	608-778-8566
Diamond Shine Cleaning, LLC - Platteville	608-778-0023
Still Waters Cleaning Services - Fennimore	608-485-2775



Transportation

Aging and Disability Resource.....608-723-6113

- **TRIPS Program-** For those that are not on medical assistance. Volunteer drivers provide transportation to medical and important business appointments to local and regional sites. A small fee is charged.
- **Grant County Taxi-** A wheelchair accessible, lowered floor minivan is used to transport people of ALL ages for a small fee in the following communities:

Lancaster		608-723-6451
Tuesdays and Thursdays	7:30am-4:00pm	
Boscobel		608-375-2275
Wednesday mornings	8:30am-12:00pm	
Friday afternoons	1:00-4:00pm	
Fennimore		608-822-6644
Wednesday afternoons	1:00-4:00pm	
Friday mornings	8:30am-12:00pm	

Note:

For more information on taxi service during other hours, call 608-723-6113.

- **Specialized Transportation** - Provides transportation for persons with mobility problems to medical appointments or other events. A fee is charged for this service.
- **Bus** - Service is provided using wheelchair accessible buses. A small fee is charged. Special trips are offered throughout the year.

Transportation (Continued)



Other Transportation Services:

Veyo (For Medical Assistance beneficiaries who need medical transportation)	Reservation Line 866-907-1493 Where's My Ride 866-907-1494
Shared Ride Taxi-Platteville	608-348-6767
Platteville Cab Service	608-348-5678
Platteville Public Bus https://www.uwplatt.edu/transportation	608-348-9741 ext. 2238
Veteran's Van Transportation (Scheduling a ride is between the hours of 9:00am-6:00pm)	608-301-7141

Specialized Medical Transportation:

Coulee Trails Transport	608-637-8884 or 800-771-8884
Freeman Transport	608-348-7980 or 800-595-2558
M & T Transport	608-778-4952

Recreation



Senior Centers:

Platteville	608-348-9934
Boscobel-Tuffley Center	608-375-4505

Other Recreational Sites:

Pioneer Activity Center - Platteville www.uwplatt.edu	608-342-1568
Wisconsin Badger Camp - Platteville www.badgercamp.org	608-348-9689
Special Olympics www.specialolympicswisconsin.org	608-222-1324 800-552-1324
Aging & Disability Resource Center (Prevention & Wellness Classes, Specialized Bus Trips)	608-723-6113

Volunteer Opportunities



"Volunteers don't necessarily have the time, but have the heart"

Aging & Disability Resource Center	608-723-6113
Southwest CAP Foster Grandparent Program	800-704-8555

Caregiver Support Program



Caregiver Support Programs help caregivers in their supportive role. These programs include, but are not limited to individual counseling, support groups, caregiver training, and respite care.

Alzheimer's Family Caregiver Support Program (AFCSP)	608-723-6113
National Family Caregiver Support Program (NFCSP)	608-723-6113
Veteran Affairs Caregiver Support Line	855-260-3274

Support Groups



Support Groups are an excellent way to give and receive support. Support Groups are designed for friends, family and caregivers, as well as the individual affected by a particular disease or disability.

The following maintain a list of support groups:

Caregiver Support Group - ADRC	608-723-6113
Grief Support Group-Platteville	608-348-7330
Grief Support Group- Richland Center	877-356-4514
Grief Share - Platteville	608-348-7330
Mental Health Support Group	608-375-2541
MS Support Group	608-778-1253
Parkinson's Support Group	920-539-3079

AODA Resources



Alcoholics Anonymous	www.area75.org/page/home
Al - Anon/Ala -Teen	608-241-6644
Unified Community Services	608-723-6357
Wisconsin Addiction Recovery Helpline	833-944-4673 https://211wisconsin.communityos.org/addiction-helpline



COVID-19 Resources

Check the Facebook page of Grant County Health Department and Grant County Emergency Management for local updates.

Grant County Health Department	608-723-6416
State of Wisconsin Response	https://www.dhs.wisconsin.gov/covid-19/index.htm
COVID-19 Vaccine Questions	877-947-2211
Grant County Emergency Management	608-723-7171
Wisconsin Emergency Rental Assistance Program (WERA)	608-935-2326 Option 3 or Ext. 290 www.swcap.org/wera
Wisconsin Help for Homeowners	608-935-2326 www.swcap.org

Need information on a surrounding county Aging & Disability Resource Center?

Iowa County
303 W. Chapel St.
Dodgeville, WI
608-930-9835

Green County
N3152 State Rd 81
Monroe, WI
608-328-9499

Lafayette County
627 Main St.
Darlington, WI
608-776-4960

Website www.adrcswwi.org

Want information on an Aging & Disability Resource Center, not listed above?

Go to <http://www.dhs.wisconsin.gov/adrc/> for a complete listing of Wisconsin ADRC's.